



**Karnataka Bank Ltd.**

F. No. 1303 (H.O.)

Estd : 1924

Regd. & Head Office  
P.B. No. 599, Mahaveera Circle  
Kankanady, Mangalore - 575 002

Phone : 2228222  
Grams: Abhyuday  
Fax : 0824-2225588 / 2225589

18.12.2012

SECRETARIAL DEPARTMENT

HO: SEC: 648: 2012-13

The Manager  
Listing Department  
National Stock Exchange Of India Limited.,  
Exchange Plaza,C-1, Block G  
Bandra-Kurla Complex,  
Bandra (E),  
MUMBAI 400 051

Dear Sir,

We enclose copy of the press communiqué released by us for having received the "Operational Excellence Award in ATM Service" by National Payment Corporation of India [NCPI], for your kind information.

Thank You,  
Yours faithfully,

  
Y V Balachandra  
COMPANY SECRETARY



# Karnataka Bank Ltd.

Estd: 1924

Regd. & Head Office  
P.B. No.599 Mahaveera Circle  
Kankanady, Mangalore-575 002

Phone : 0824-2228222  
Grams : Abhyudaya, FAX: 0824-2225587  
E-mail : plgdev@ktnkbank.com

OR 2775721

## PLANNING & DEVELOPMENT DEPARTMENT

### PRESS RELEASE

Date: 18.12.2012

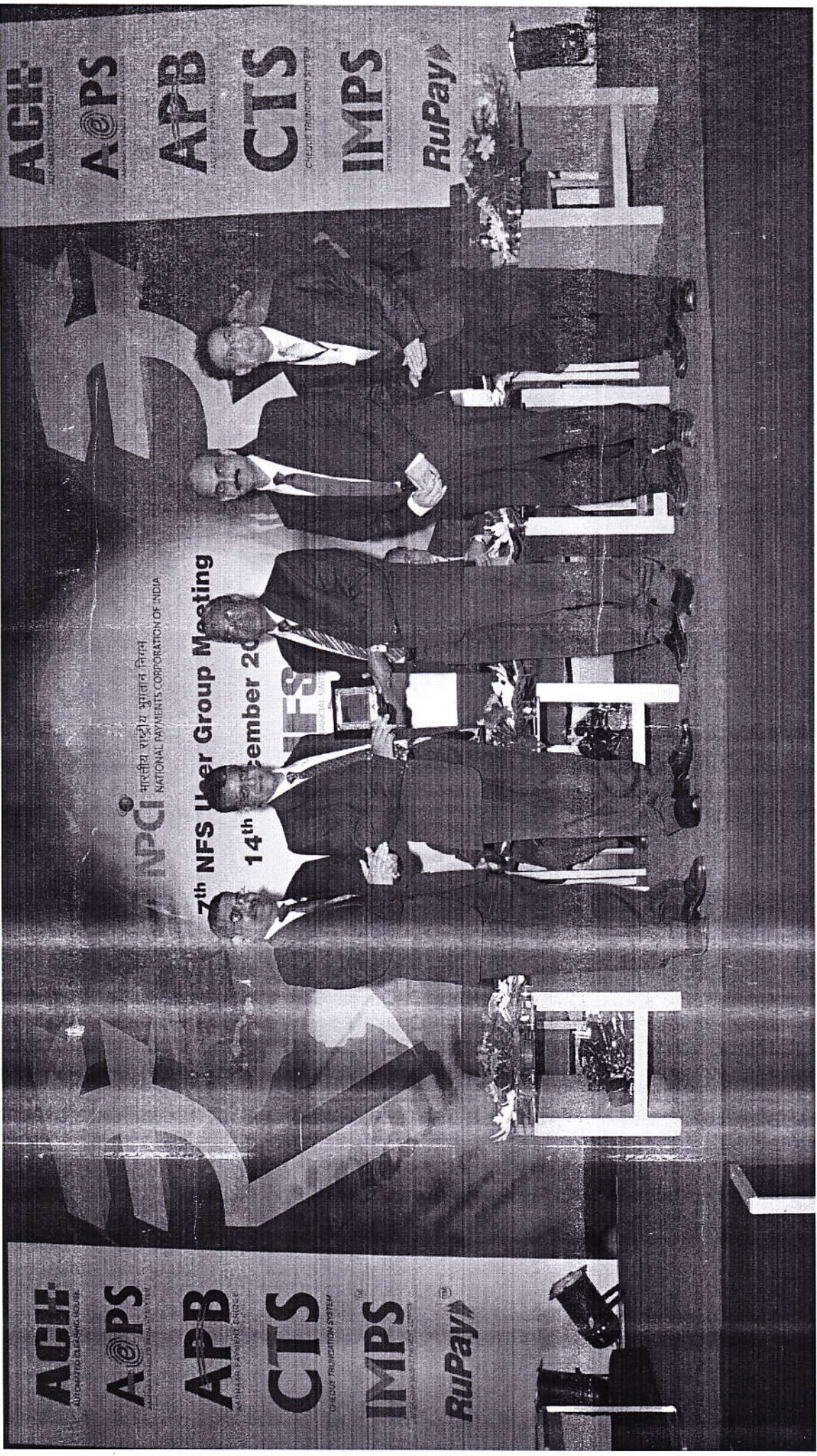
#### "OPERATIONAL EXCELLENCE AWARD" TO KARNATAKA BANK IN A T M SERVICE

Karnataka Bank, the premier Private sector Bank of India, has been awarded with "Operational Excellence Award" in recognition of its excellent performance in ATMs and switch connected to NFS [National Financial Switch] ATM Network. This national Award is instituted by NPCI [National Payment Corporation Of India] to recognize the overall efficiency and performance of Banks under NFS ATM network with specific reference to number of acquirer transactions, issuer transactions, ATM uptime, charge back efficiency, decrease in business declines, decrease in technical declines, settlement efficiency, general performance of ATMs, safety measures etc., besides effective complaint handling mechanism.

Karnataka Bank is operating its ATM network under the BRAND NAME 'Money Plant™' and Bank's ATM have become quite popular among its users on account of its strategic location, dependability, good ambience, increased uptime etc. Even the other Bank's customers are also preferring 'Money Plant ATM' of Karnataka Bank as evidenced by high acquirer transaction. It is observed that, for every 100 transactions, 62 transactions are from card holders of other Banks. Bank has 430 ATMs across India and has plans to increase it to 500 by March 2013

  
**Chief Manager**





**ACH**  
AUTOMATIC CLEARING HOUSE

**A@PS**  
ATM NETWORK SERVICE

**APB**  
ATM PAYMENT SERVICE

**CTS**  
CHECK TRUNCATION SYSTEM

**IMPS**  
INSTANT MONEY TRANSFER SERVICE

**RuPay**

**NPCI**  
भारतीय राष्ट्रीय भुगतान निगम  
NATIONAL PAYMENTS CORPORATION OF INDIA

**7th NFS User Group Meeting**  
**14th September 2014**



## **Seen in the Photograph**

Bank's General Manager Mr. M.S.Mahabaleshwara Bhat is seen receiving the award from Mr.Burman, Former Executive Director of Reserve Bank of India in presence of Mr. A.P.Hota, Managing Director & CEO of N.P.C.I. and Mr. N.Shashiraj Rao, Assistant General Manager and Mr. C.K.Venkatakrishtnayya, Chief Manager of Karnataka Bank at a function held at MUMBAI.

